Version 6.6.2.2

Hotfix Notes

January 21st 2015

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Contacting Support and Services

Support for the BuildTopia software is available at Constellation's Baltimore and Markham offices.

Baltimore Main Office

Telephone: 1 410 843-3800
Fax: 1 410 843-3853
Web: http://www.constellationhb.com

Support Desk

Support Desk assists with software operations.

Telephone: 1 800 411-2020 Option #4
Email: support@buildtopia.com
Hours: Monday through Friday 9:00 a.m. to 5:00 p.m. (Eastern Standard Time)

Professional Services

Contact your company's Professional Services Consultant for assistance with software implementation, training, consulting, and data building.

Telephone: 1 905 475-2209 or toll-free at 1 888 723-2222
Fax: 1 905 475-7204
Web: http://www.constellationhb.com

Defect Fixes

This section highlights corrections and defect fixes that have been applied to BuildTopia. Each item is identified by a ticket and / or defect number (where applicable) which tracks to our internal support and software development system. The product versions affected are listed with each item. There is also a description of the item with any relevant screenshots to detail the defect.

Sales

Error messages when trying to finalize agreements		
Defect #:	001-00-1-18302	
Ticket #:	multiple	
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	Sales > Buyers > Finalize In some cases when trying to finalize an agreement an error message was shown. This issue has been corrected.	

Issues when trying to delete a prospect		
Defect #:	001-00-1-18421, 001-00-1-18431, 001-00-1-18629	
Ticket #:	001-00-228757	
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	Sales > Prospects > Prospect Name > Actions > Delete Prospect - The processing symbol was not shown when deleting a prospect. - An error message was shown when deleting a new prospect immediately after adding them. - The 'Delete Prospect' link was not shown on the actions drop down when clicked while on the survey tab. These issues have been corrected.	

Issue with display of contacts phone numbers on the Homebuyer Homepage		
Defect #:	001-00-1-18740	
Ticket #:	001-00-231152	
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	Homebuyer Homepage > Contacts tab Contact phone numbers on this page were formatted incorrectly. This issue has been corrected.	

Project Management

Issue with the update of attributes on purchase orders when change orders are processed			
Defect #:	001-00-1-18450		
Ticket #:	001-00-223018, 001-00-229565		
	☒ BTBuilder	☐ BTSales	☐ BTService
Description:	PM > Lot Matrix > CO > Update Activity List In some cases attributes on generated purchase orders were not updated when a change order that updated those attributes was processed. This has been corrected.		

Update of years shown on schedule calendars			
Defect #:	001-00-1-18694		
Ticket #:	001-00-231090, 001-00-231091, 001-00-231120, 001-00-231188, 001-00-231191, 001-00-231193		
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	PM > Lot Matrix > Day Schedule PM > Lot Matrix > Week Schedule PM > Lot Matrix > Month Schedule The range of years shown on the drop downs on these pages has been updated.		

Admin

Issues with the Prospects View Only sales permission			
Defect #:	001-00-1-17795		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	Admin > Company Setup > Sales Permissions > View/Edit > View Only permission under prospects When a user had a permission with the View Only permission for prospects an error message was shown when they tried to access other tabs in the Sales module. This has been corrected.		

Updates to the page that allows addition of new sales roles			
Defect #:	001-00-1-18415		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	Admin > Company Setup > Sales Roles > Add A Sales Role The notification message options related to sales roles were not shown on the 'Add A Sales Role' page. This has been corrected.		

Updates to page showing of Bidding & Contracting permissions

Defect #:	001-00-1-18265		
Ticket #:			
	☒ BTBuilder	☐ BTSales	☐ BTService
Description:	Admin > Company Setup > Bidding & Contracting permissions > View/Edit		

The names of the Bidding & Contracting permissions have been updated to better explain their functions. The activities related to Budgets have been placed in their own section.
*This does not affect how the permissions function.

Update of page that allows customization of the Homebuyer Homepage background

Defect #:	001-00-1-18562		
Ticket #:	001-00-228339		
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	Admin > BTService Setup > Homebuyer Homepage Settings > Homebuyer Homepage Background		

The page that allows customization of the Homebuyer Homepage background has been updated to show a thumbnail of a customized background if that is the selected option.

Update of setup page for loans when a second trust is included

Defect #:	001-00-1-18343		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	Admin > Company Setup > Loan Programs > Edit		

The validation of the fields for the second trust have been updated to ensure that required fields must be filled, and that the 'Maximum LTV (%)', 'Loan Term (Months)' & 'Interest Rate (%)' fields must have values greater than 0.

Issue with 'Number' lot custom fields

Defect #:	001-00-1-18416		
Ticket #:	001-00-229756		
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	Admin > Projects > Lots > Edit		

The custom lot fields of the 'Number' type did not accept decimals. This has been corrected.

Reports

Issue with scheduled emailing of on-demand reports		
Defect #:	001-00-1-18569, 001-00-1-18570, 001-00-1-18589	
Ticket #:	001-00-229961, 001-00-230417, 001-00-230482, 001-00-230928	
	☒ BTBuilder ☒ BTSales ☒ BTService		
Description:	Reports > On-Demand Reports > Report Name > Scheduled Email Delivery Some users reported inconsistent delivery of reports as per set schedules. This has been corrected.	

NSO

Issue with the 'Back' link in the NSO module		
Defect #:	001-00-1-18168	
Ticket #:	001-00-227687, 001-00-227907, 001-00-227907, 001-00-229015, 001-00-230460	
	☒ BTBuilder ☒ BTSales ☐ BTService		
Description:	Use of the 'Back' link in certain pages in the NSO module was taking the user back to them main NSO list page instead of the previous page. This has been corrected.	

Customer Service

HBHP settings page in Customer Service loading slowly		
Defect #:	001-00-1-18345	
Ticket #:		
	☒ BTBuilder ☒ BTSales ☒ BTService		
Description:	Service > Owners > Owner Name > HBHP Setup In some cases this page would load very slowly. This has been corrected.	

My Profile/Messaging

Issue with forwarding of Customer Service related messages		
Defect #:	001-00-1-17485	
Ticket #:	001-00-225633	
	☒ BTBuilder ☒ BTSales ☒ BTService		
Description:	My Profile > Manage Message Forwarding Message notifications for service requests and service orders were forwarded to emails when their forwarding is set to 'No.' This has been corrected.	

Update of subjects of 'Request Created' and 'Request Assigned' to include the request number

Defect #:	001-00-1-18503		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	The subjects of the 'Request Created' and 'Request Assigned' to notification messages have been updated to include the request number.		

Update of detailed message view

Defect #:	001-00-1-17778		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	Messages > Message Name The message detail page has been updated.		

Trade Partner Accounts

Update to unit of measure bid pages to hide activities marked as 'Do Not Bid'

Defect #:	001-00-1-17064		
Ticket #:	001-00-224197		
	☒ BTBuilder	☐ BTSales	☐ BTService
Description:	TP account > Bids > New Bid Invitations > View TP account > Bids > Unit of Measure > View TP account > Bids > Unit of Measure > Edit These pages have been updated to hide unit activities on bids that are marked as 'Do not bid' instead of the previous functionality that showed them but prevented entry of amounts.		

Issue with sorting of messages on the Trade Partner home page

Defect #:	001-00-1-18444, 001-00-1-18530		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	TP Account > Home The messages list on the TP home page should be sorted with newest messages first. This was not being done consistently. This has been corrected.		

Issue with display of notification messages in Trade Partner accounts when special characters were used in the 'scope of work' field

Defect #:	001-00-1-17467		
Ticket #:	001-00-221800, 001-00-221812		
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	TP Account > Home > Message name When special characters were used in the 'scope of work' field, the notification messages in TP accounts did not show those characters correctly. This has been corrected.		

Usability updates to Change Orders list page

Defect #:	001-00-1-18610		
Ticket #:			
	☒ BTBuilder	☒ BTSales	☐ BTService
Description:	Trade Partner account > Lots > View Lot Details > Change Order tab Updates were made to this page to improve the display of information.		

Browser Related

Issue with the Manage Message Forwarding page when using Internet Explorer with compatibility view off

Defect #:	001-00-1-18679		
Ticket #:	001-00-230808, 001-00-230812		
	☒ BTBuilder	☒ BTSales	☒ BTService
Description:	My Profile > Manage Message Forwarding An error was shown on the managing message forwarding page when using IE11 with compatibility view off. This has been corrected.		

BuildTopia Product Roadmap

These are some of the new features and enhancements scheduled for future releases in 2014. This information is not a complete list of all features that will be in the releases, and is subject to change. If you have any suggestions in these areas, please contact the Customer Support Desk.

Version 6.7.0, Q1 2015

- Completion of updates to sales.
- Updates to detailed permissions for sales.
- Updates to the Update Wizard in project management.
- Updates to bid/contract comparison tools in bidding & contracting.